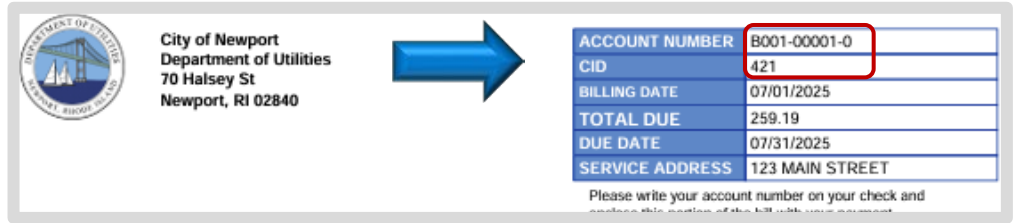




How to Access Your Customer Portal

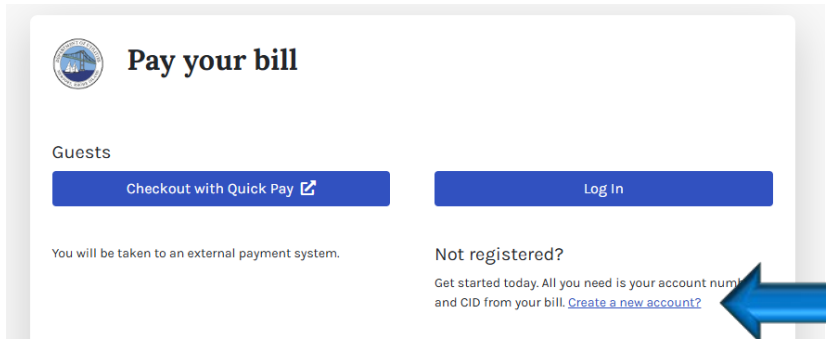
1. Locate your Account Number and Customer ID (CID), listed in the top right-hand corner of your mailed utility bill.



2. Go to the [website](https://newportri.authoritypay.com).

<https://newportri.authoritypay.com>

3. Click **Create a new account**



Not registered?
Get started today. All you need is your account number and CID from your bill. [Create a new account?](#)

4. Enter your information and create a password.

- ✓ Include all dashes in your Account Number
- ✓ Your password must be a minimum of 6 characters.

When finished, click **Create Account**.



Create an Account

First Name Last Name

Account Number CID

Email Address

Confirm Email Address

Password Confirm Password

Create Account

[Forgot Password?](#)
Already have an account? [Login](#)

Click Create Account.

5. Check your email, Muni-Link will send you a verification link. Click **the verification link**, this will bring you to the log in screen.

6. Enter your Email and Password and click **Login**.

Existing Customers

Email Address

Your email →

Password

Your password →

[Forgot Password?](#)

[Not Registered?](#)

Login

Click Login

Welcome to your Utility Customer Portal!